

ABSTRACT

The present invention relates to a system and methodology to facilitate automated quality management and controls for one or more items appearing in a documentation set. Respective items are analyzed in accordance with a plurality of quality metrics that can be tracked according to an automated identification process. A system is provided that facilitates quality measurements of data and/or documents appearing in a documentation set, collection or database. A quality component tracks one or more quality metrics associated with the items, wherein the items can include topics, subtopics, or other categories. A rules engine automatically applies the quality metrics to the items to facilitate interactive quality assessments of the items, wherein a scoring component automatically ranks the items based at least in part on the interactive quality assessments of the items.